# **Privacy Policy**

Last Updated: October 27, 2025

Mastering Homeopathy is committed to protecting the privacy of our students, clients, and website visitors. This Privacy Policy explains how we collect, use, store, and safeguard your personal data when you visit our website or use our services.

## 1. Information We Collect

When you use our website, we may collect the following types of information:

- **Identity Information:** Name, surname, and contact details (email, phone number, address)
- **Account Information:** Username, password, enrollment records, and certificate information
- **Payment Information:** Credit card or bank details (processed securely via third-party payment providers)
- **Technical Data:** IP address, device and browser details, and usage data collected through cookies
- **Communication Content:** Emails, support requests, and participation records from classes or events

#### 2. How We Use Your Information

We use the personal data we collect for the following purposes:

- To deliver and improve our educational services
- To manage student enrollments, certificates, and payment transactions
- To personalize and enhance the user experience
- To send information, updates, and announcements related to your training
- To detect and prevent data breaches, online fraud, and security threats
- To comply with legal obligations

# 3. Information Sharing

Your personal data may be shared with third parties under the following circumstances:

- **Service Providers:** Only the information necessary to perform technical services such as payment processing, hosting, or email delivery will be shared
- **Legal Requirements:** When required by law or in response to lawful requests from authorities
- International Data Transfers: Your data may be transferred outside the United States when necessary for service delivery. In such cases, appropriate safeguards will be implemented to protect your information.

### 4. Cookies

Our website uses cookies to improve user experience, measure site performance, and enhance security.

You can modify your cookie preferences in your browser settings or disable them at any time.

For more detailed information, please refer to our **Cookie Policy** available on our website.

# 5. Children's Privacy

Our website and services are **not intended for individuals under 18 years of age**.

We do not knowingly collect personal data from children without parental consent.

If we become aware that we have collected such information, it will be deleted immediately.

## 6. Data Retention

Your personal data will be retained only for as long as necessary to fulfill the purposes for which it was collected.

In certain cases, data may be retained for longer periods to comply with legal or regulatory obligations.

## 7. Security

We implement technical, administrative, and physical safeguards to protect your information.

While no online system can guarantee absolute security, we apply industrystandard practices to ensure a high level of data protection.

## 8. Your Rights

Depending on your country's applicable laws, you may have the following rights:

- To request access to your personal data
- To request correction or deletion of your data
- To object to or restrict the processing of your data
- To request data portability
- To withdraw your consent at any time

To exercise these rights, you may contact us at:



📩 info@masteringhomeopathy.com

### 9. Contact

If you have any questions or requests regarding this Privacy Policy, please contact us at:

- info@masteringhomeopathy.com
- 9 25 Maple St. Suite 200 #1038, Pawtucket, RI 02860, USA
- +90 532 481 9109 (WhatsApp messages only)