

GENERAL TERMS AND CONDITIONS OF SALE

Effective Date: September 4, 2025

These General Terms and Conditions of Sale (“Terms”) govern the sale of online educational programs and digital content (collectively, the “Services”) provided by **Mastering Homeopathy**. By purchasing through our website, each User acknowledges and agrees to these Terms.

1. Determination of Buyer Status

The status of the User making the purchase is important in determining applicable refund and consumer rights.

Individuals purchasing the Services for personal, non-professional purposes may be entitled to certain rights under applicable **Rhode Island state law** and **U.S. federal consumer protection laws**.

Users purchasing the Services for professional, commercial, or client-related purposes are **not considered consumers** and therefore are **not covered by consumer protection regulations**.

Each User is responsible for accurately declaring their status at the time of purchase.

2. Scope of Products and Services

The Services are provided **exclusively in digital form**, and **no physical delivery** will take place. Access to the content is granted through a personal account created for each User.

The School reserves the right to update the content of the Services, add new modules, or remove existing materials.

Access duration is limited to the period specified in the description of the purchased program.

3. Pricing, Taxes, and Payment

All prices are as displayed on the website at the time of purchase.

Tax obligations may vary depending on the User's country or state of residence and remain the User's responsibility.

Payments are processed exclusively through **authorized third-party payment providers**, and access to the Services is granted only after payment completion.

Price changes apply prospectively and do not affect prior purchases.

4. Cancellation, Withdrawal, and Refund Policy

Cancellation and refund procedures are governed by a separate **"Refund and Cancellation Policy."**

Once digital content has been accessed, the right of withdrawal may not apply, subject to applicable consumer protection laws.

For purchases made for professional or institutional use, cancellation or refund requests are **entirely at the discretion of the School**.

5. License and Usage Restrictions

Users may use the Services **solely for personal learning purposes**.

Account access credentials must not be shared with third parties, and content may not be copied, reproduced, distributed, or used for commercial purposes.

The license is **non-transferable** and **non-sublicensable**.

Any breach of these provisions may result in immediate termination of access to the Services, and the School reserves the right to seek compensation for any resulting damages.

6. Delivery and Access Interruptions

Access to the Services is granted within a reasonable time after payment confirmation.

The School is not responsible for interruptions caused by internet outages, third-party service provider issues, or scheduled maintenance.

The School reserves the right to temporarily suspend access or modify the Services as needed.

7. Limitation of Liability

Mastering Homeopathy makes no express or implied warranties regarding the suitability of the Services for any specific purpose.

All decisions or actions taken based on educational content are the sole responsibility of the User.

The School shall not be held liable for any direct or indirect damages, including professional outcomes, data loss, or loss of reputation.

8. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the **laws of the State of Rhode Island**.

Any disputes shall be resolved exclusively by the competent **state and federal courts located in Rhode Island**.

Professional and institutional Users agree to the exclusive jurisdiction of these courts.

For individual consumers, mandatory local consumer protection provisions remain applicable where required by law.

9. Modifications

The School reserves the right to update or amend these Terms unilaterally.

Updates take effect immediately upon publication on the website, and Users are responsible for reviewing the latest version.

10. Notices and Customer Support

For all inquiries, notifications, or support requests, Users may contact us through:

 **info@masteringhomeopathy.com**

 **25 Maple St. Suite 200 #1038, Pawtucket, RI 02860, USA**